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JANE Q. PUBLIC
123 Main Street
Anytown, IL 60601-0001



January 1, 2021

Dear Jane Q. Public:

Your yearly HealthChoice Illinois open enrollment period is here!

Your open enrollment period is the one time each year when you can change your HealthChoice Illinois health plan. Your HealthChoice Illinois plan covers your long term care or waiver services.

If you want to keep your current health plan

The HealthChoice Illinois plan below is the enrollment on file at the time of this letter.

Jane Q. Public	ID #: 123456789	Plan A
John Q. Public	ID #: 123456789	Plan A

You do not have to call us to stay with your current health plan.

If you want to change your HealthChoice Illinois plan, you must choose before March 30, 2021.

To change your HealthChoice Illinois plan for your long term care or waiver services, call us at **1-877-912-8880** (TTY: 1-866-565-8576). You can call Monday to Friday 8 a.m. to 6 p.m. The call is free.

More on the back »

Questions? Visit EnrollHFS.Illinois.gov or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free!

You can get this information in other languages or formats, such as large print or audio.

You can choose from these health plans:

HealthChoice Illinois health plans	Toll-free number
Plan A	XXX-XXX-XXXX
Plan B	XXX-XXX-XXXX
Plan C	XXX-XXX-XXXX
Plan D	XXX-XXX-XXXX
Plan E	XXX-XXX-XXXX

The health plans you can choose from may have changed since this letter was mailed. To see an updated list of your plan choices and learn more about the health plans, go to **EnrollHFS.Illinois.gov**. Select "Compare plans." Then select your program, your county, and "Go." Scroll down to view all of your health plan choices. To learn more about a specific health plan, call the health plan's toll-free number. All calls are free.

For help choosing a plan, read the *HealthChoice Illinois Plan Report Card* that came with this letter. Be sure to read the enrollment tips on the back under *Choosing a HealthChoice Illinois Plan*.

If you change your HealthChoice Illinois plan

If you choose a different HealthChoice Illinois plan for your long term care or waiver services, your new plan will send you a welcome packet in the mail. The packet will include your new member ID card and a member handbook. You will use your member ID card to get your long term care or waiver services beginning on the start date of your new plan. This will not affect your medical services or doctors. You will continue to receive your Medicare services as you do today. If you have questions call your health plan member services number found on your member ID card.

You will stay in your new health plan until your next annual open enrollment period.

Remember, if you would like to change your health plan, you must do so before March 30, 2021 or you will stay in the plan you are in now until your open enrollment period next year.

The Medicare-Medicaid Alignment Initiative (MMAI) program

Since you have both Medicare and Medicaid you can choose to enroll in the **Medicare-Medicaid Alignment Initiative** program instead of the HealthChoice Illinois program.

The MMAI program brings together all of your Medicare, Medicaid and prescription drug benefits into one health plan including your long term care or waiver services. Most MMAI plans also offer extra benefits such as more dental care and lower prescription co-pays. All health plans have care coordination to manage all of your healthcare services. To enroll in the MMAI program, you must choose a health plan and a primary care provider (PCP).

The MMAI health plans are:

MMAI health plans	Toll-free number
Plan A	XXX-XXX-XXXX
Plan B	XXX-XXX-XXXX
Plan C	XXX-XXX-XXXX
Plan D	XXX-XXX-XXXX
Plan E	XXX-XXX-XXXX

Some health plans may not serve your area. To find out which plans are available to you and to learn more about the health plans, go to **EnrollHFS.Illinois.gov**. Select "Compare Plans." Then select your county and "Medicare-Medicaid Alignment" and scroll down. To learn about a specific health plan, call the health plan's toll-free number. All calls are free.

To switch to the MMAI program

Call us at **1-877-912-8880** (TTY: 1-866-565-8576). Call Monday to Friday, 8 a.m. to 6 p.m. The call is free. You can switch to the MMAI program at any time.

Remember, if you would like to change your health plan, you must do so before March 30, 2021 or you will stay in the plan you are in now until your open enrollment period next year.

You do not have to call us to stay with your current health plan!

Thank you,
Illinois Client Enrollment Services

Questions? Visit **EnrollHFS.Illinois.gov** or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free!

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